

How do we protect health information?

We are required by law to retain health information about our clients for at least 10 years after the last contact we have had with you.

Epilepsy can be a lifetime condition, and so clients may be registered with us and using our services for many decades. This means we may retain health information for the lifetime of a client.



You can check in with us about your information any time.

You, or your parent or guardian, can ask us for a copy of your health information any time, and you can ask us to fix your information if you think it's wrong. You can also talk to us about your information if you're worried about how we're using it. Talk to your educator first and, if they can't help, call us on 0800 37 45 37 and we will get things sorted for you.

Do you want to stay informed?

Visit our website

www.epilepsy.org.nz

Follow our Facebook page:

www.facebook.com/epilepsynz



**Your
Personal
Information**

Know Your Privacy Rights

Epilepsy New Zealand

0800 37 45 37



Epilepsy New Zealand privacy statement

This privacy statement explains how Epilepsy New Zealand manages the health information we collect about you, including what information we collect, why we need it, how we use it.



We only collect the information we really need

We may need to collect health information about you to help you. This might include your name, contact details, date of birth, gender, information about your experience of epilepsy, information about your family/whānau, information about your life, and medical information like the medicines you take or MRI scans.

We only use your information to support you

We only use health information to do the things you've asked us to, to help and support you. This includes making sure we understand your situation and needs, caring for you or your family/whānau, staying in touch with you and keeping you 'in the know', keeping you safe, and helping us and others to learn more about epilepsy



We only share your info with others when we really need to



Sometimes, we might need to share health information about you with other people, like other healthcare providers, organisations that have a role in keeping you safe, or your family/whānau, if we need to keep you safe. We will only share your info if we really need to.