

Total Mobility changes in 2017

- The Northland Regional Council is implementing the **Ridewise system** (electronic swipe card system), **September/October**, replacing the yellow and blue vouchers. By the end of September you should receive your personalised ID swipecard. When you receive your card, please check the card, to ensure your photograph and details are correct. You will be able to use the card as soon as you receive it. The next time you book a journey, please take your swipecard instead of your vouchers. You must present your card at the beginning of your journey. The driver will need to see your card to check your details. At the beginning of the trip the driver will swipe the card through a terminal in the vehicle. At the end of the journey the driver will stop the meter and calculate the subsidy. You will need to pay the remaining taxi fare as you currently do.
- **Children 11 years and over** who meet the Total Mobility criteria are now eligible for the Total mobility scheme.
- **The Whangarei urban boundary restrictions will be lifted** and replaced with a maximum subsidised fare.
- There will be an Introduction of another Transport Operator to enable the provision of more hoist vans, timeline - **October/November**.

For more information please contact:

Anita Child

Transport Officer

09 470 1112 or anitac@nrc.govt.nz